



### Hanscom Family Housing Information

101 Northbridge Road  
Hanscom AFB, MA 01731  
Leasing Office: (781) 861-5062  
Maintenance: (781) 861-1471  
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[www.hanscomfamilyhousing.com](http://www.hanscomfamilyhousing.com)  
[www.huntsafetyzone.com](http://www.huntsafetyzone.com)

#### Hanscom Family Housing Team

Kelley Casey	Community Director
Meaghan Mannion	Community Manager
Kelly Horan	Leasing Specialist
John Koors	Resident Services Specialist
Tony Wyman	Bookkeeper

#### Maintenance Team

John Tew	Maintenance Director
Marc Nogueira	Maintenance Supervisor
Phil Payne	Ryan Ignacio
Tony Belo	Brandon Casey
Thomas Blasko	Mirna Rodriguez
George Pang	Ofelia Portillo



For the most up-to-date happenings,  
"Like" us on Facebook!

[www.Facebook.com/HanscomFamilyHousing](http://www.Facebook.com/HanscomFamilyHousing)

*Please remember to always wear a helmet when riding bikes*



[huntcompanies.com](http://huntcompanies.com)

## Community News

We had an amazing turn out at our annual Ice Cream Social hosted in our parking lot with Bedford Farms ice cream with approximately 400 sundaes.

Thank you to all who participated in Chalk it Up! You showed some amazing creativity in your chalk master pieces. Our randomly selected winner won a Family Board Game Pack.

Be on the lookout for your Hanscom Family Housing team one morning this September handing out Breakfast on the Go bags. The date is a surprise!

The annual CEL Fall Festival – Life at Hanscom Family Housing will take place on Thursday 13 October 2016. Save the date and don't forget to RSVP on Facebook <https://www.facebook.com/events/527410437470159/>



Chalk it Up winner 2016!

## Hanscom Update

### We are excited to introduce the Tenant Representative Program!

We have listened to your concerns and suggestions and want to expand the lines of communication between our residents and our housing team. This new program will help fill any gaps in the communication throughout our community. Your representatives are Hanscom Residents who have dedicated their time to help improve our community. You can always bring your concerns to the leasing office, or you can utilize our new program and email your representative at [hanscomtenantrep@gmail.com](mailto:hanscomtenantrep@gmail.com)

## CEL Survey

Along with back to school and college football, fall means the annual CEL resident satisfaction survey is just around the corner! We rely on your survey responses and comments to highlight what we're doing well and where we have challenges. For example, this year we extended Laundry Room hours, eliminated the need to professionally clean your carpets at move-out, and implemented a "Pay & Go Cleaning" program. We'll be delivering surveys the first week in October, so keep your eye out for the survey delivered to your door. Best of all, you'll have the opportunity to win some great prizes, including 6 months of FREE RENT!

# SEPTEMBER

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<b>Breakfast on the Go</b>				1	2	3
4	5 Office Closed	6 Trivia Tuesday	7 Trash Pickup	8	9	10
11	12	13 Trivia Tuesday Trash Pickup	14	15 Safety Tip Thursday	16	17
18	19 Fall Crafts in the Leasing Office	20 Trivia Tuesday Trash Pickup Fall Crafts in the Leasing Office	21 Fall Crafts in the Leasing Office	22 Fall Crafts in the Leasing Office	23 Fall Crafts in the Leasing Office	24
25	26	27 Trivia Tuesday Trash Pickup CIM	28 Town Hall	29	30 Why do you love living at Hanscom Contest	<b>Save the Date: CEL Fall Festival 13 Oct</b>  <b>Life at Hanscom Family Housing</b>

## Calendar Events

- **Trivia Tuesday-** Be the 1st resident to answer the Facebook trivia correctly before 4 PM to win a prize.
- **Safety Tip Thursday-** Post a Facebook comment with a September Season Safety tip found on our Safety Zone website & enter to win a Hanscom Family Housing prize. \*FB Contest, will be announced\*
- **Breakfast on the Go-** Be on the lookout for your Hanscom Family Housing team delivering breakfast bags to your car windows! We will be in the intersections at the Community Center & Scott/Langley one morning this month.
- **CIM (Community Information Meeting)** – Sign up for a timeslot between 3:30-4:30 to meet with your Community Manager and Maintenance Supervisor. We will be explaining our CEL Survey and addressing any questions or concerns you have in a 1 on 1 setting.

**CONTEST TIME!**

***Why do you love living at Hanscom?***

We want to hear from you. Every resident is invited to participate and feel free to get creative. Children and adults are invited to draw pictures, write a note, or anything else you would like, to show why you love Hanscom as your home.

All submissions can be sent in via email, Facebook messaged, mailed, or dropped off in the Leasing Office by 5pm Friday 30 September. We will have one under the age of 18 winner and one 18+ winner. We love having you as our resident and we want to know what you love about your community!

