

NEWSLETTER



HMC Electric Vehicle Charging Program

EV CHARGERS

We are excited to announce our collaboration with TRO Energy Solutions, Inc. (TROES), to introduce a pilot program for Electric Vehicle (EV) charging in select communities. This program will provide in-home Level-2 EV charging to military housing residents, aligning with our commitment to sustainability and energy resiliency goals outlined by the Office of the Secretary of Defense.

Our pilot program will kick off at four of our military bases: Barksdale Air Force Base (Shreveport, LA), Fort Sam Houston (San Antonio, TX), Joint Base Pearl-Harbor Hickam (Honolulu, HI), and Marine Corps Base Hawaii (Kailua, HI). These locations have been selected to cater to the growing interest in Level-2 fast charging among residents in military housing communities.

This initiative aims to position HMC as one of the pioneering military housing operators in the U.S. to offer a comprehensive residential EV charging solution, demonstrating a forward-thinking approach to sustainability-focused infrastructure.

COMMUNITY ANNOUNCEMENTS

Resident Friendly Reminders

SPEED LIMITS AND CROSSWALK REMINDERS

With spring approaching, there will be more people out and about, please remember that the speed limit in our base housing is 15 miles per hour. This speed limit is enforced 24/7. Please stop at all crosswalks to ensure that no one is waiting to cross as you approach. Stopping at stop signs are also enforced. Please ensure you come to a complete stop and assess the surrounding area before proceeding. Safety is everyone's priority!

COMING SOON: TENANT SATISFACTION SURVEY!

The annual Tenant Satisfaction Surveys will launch on March 4th, 2024 for the Air Force communities. We encourage you to share your thoughts and feedback on your living experience in our community. The survey links will be sent from the Air Force (AirForceHousingSurvey@celassociates.com) to the primary email address on file. If you have any questions, please contact your local leasing office.

AIR FORCE TENANT SATISFACTION SURVEY

COMING SOON!

Survey Launch is Monday, March 4, 2024

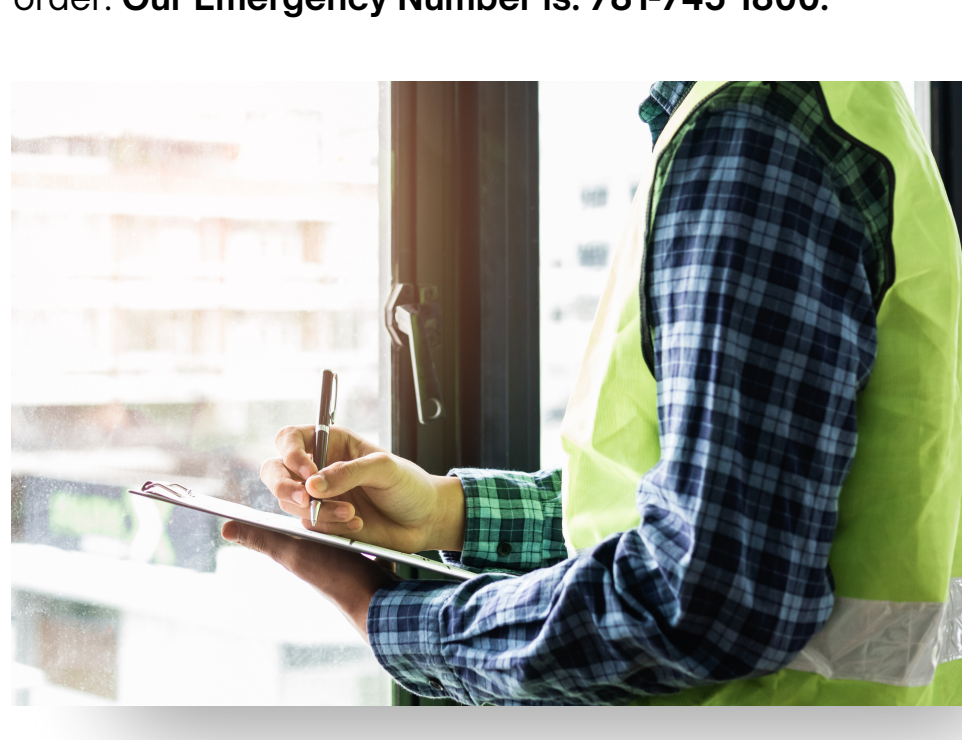
MAINTENANCE CORNER

COMMUNITY CARE

IMPROVING SERVICE STANDARDS

Did you know that we have 78 floor plans in our community? It's incredible to think about 5 neighborhoods and 78 unique home layouts. We have 7 playgrounds, and the team here at Hanscom Family Housing takes great pride in providing the very best care for all that we offer our community, maintaining our consistent 5 Star Service Standard. We are asking for your help. When you call in or submit a work order online, please provide us with as specific a description as possible. We may ask questions to ensure that we fully understand the problem, its location in your home, and the timeline so we can respond with the most appropriate technician based on their specialty, tools, and parts to minimize interruption to you and your family.

As always, if you have an emergency work order, please call our emergency number so we can respond, even after normal business hours. It is our procedure to call you prior to arriving at your home to respond to a work order. **Our Emergency Number is: 781-745 1800.**



March

MARCH MADNESS BRACKET CHALLENGE

Join the excitement of March Madness with our Hanscom College Basketball Bracket Challenge! Open to all residents, this thrilling event offers the chance to showcase your basketball knowledge and win fantastic prizes. Simply submit your bracket predictions by March 18th at 5 pm to enter.

Winners will be determined based on three criteria: having the most wins picked in your bracket, selecting the correct Final Four teams, and accurately predicting the National Champion.

Don't miss this opportunity to join the fun and claim your spot among the champions!



**Refer to our social media accounts for changes and updates in events.*

COMMUNITY EVENTS

Dates to Remember

IMPORTANT DATES

- **Trash, Recycle, and Bulk** – Every Monday

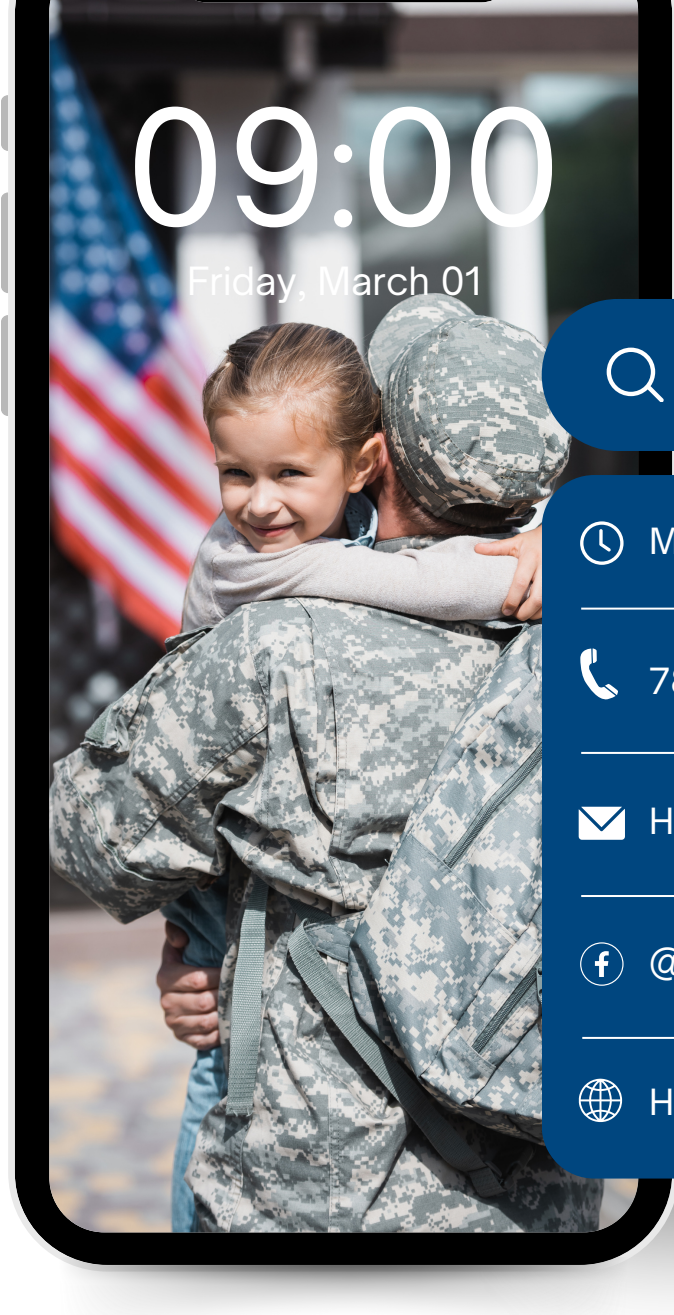
Service SPOTLIGHT



We are proud to highlight the commitment our team has to serving our residents. Share your unique perspective by submitting a review to help enhance your experience in our community.



Share Your Thoughts



 **Connect With Us** 

 Monday through Friday, 8:00AM - 5:00PM

 781-745-1800

 Hanscom@HuntCompanies.com

 [@HanscomFamilyHousing](https://www.facebook.com/HanscomFamilyHousing)

 [HanscomFamilyHousing.com](https://www.HanscomFamilyHousing.com)

2024

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
				Women's History Month	Rent is Due ⁰¹ Employee Appreciation Day Hunt Little Heroes Content Starts	⁰²
⁰³	⁰⁴ Tenant Satisfaction Survey	⁰⁵ HMCf Scholarship Program End	⁰⁶	⁰⁷	⁰⁸ International Women's Day	⁰⁹
¹⁰ Daylight Saving Time Starts	¹¹	¹²	¹³	¹⁴	¹⁵	¹⁶
¹⁷	¹⁸ March Madness Bracket Challenge Submit your predictions by 5 PM	¹⁹ First Day Of Spring	²⁰	²¹	²²	²³
²⁴	²⁵ Medal of Honor Day	²⁶	²⁷	²⁸	²⁹ National Vietnam War Veterans Day	³⁰
³¹						