

**AUG  
2022**

HANSCOM INSIGHTS  
**NEWS & STORIES**



# IT'S BACK TO SCHOOL TIME!



## Our CEO's Message



Dear HMC Residents,

I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us to make important strategic decisions and priorities to improve our service delivery and resident experience across the country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities.

Last August, I committed to reviewing best practices and refining services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we doing continuously across the country so we can get direct feedback from you on our service delivery and communities. Thank you to everyone who participated, and we always value your feedback.

Semper Fidelis,  
Brian Stann

Hunt Military Communities  
President & Chief Executive Officer



HuntMilitaryCommunities.com



## Game Day Event

Come have fun with us on August 24th! Hanscom Family Housing will hold a variety of games and events for kids of all ages at the leasing parking lot from 3:00pm-5:00pm. There will be 3 tournaments: cornhole, four-square and knock-out! We look forward to seeing you there with your competitive spirits!

## Ice Cream Social

The ice cream social was a hit! We had an amazing turn out from the community. We appreciate each of our residents and were happy to hold an event that brought everyone together. We had as much fun as you did.



## Hot Summer Days

We just came out of a 7 day heat wave and there are some important things we should be aware of during this time of the year. On 07/24/2022 several areas in Massachusetts reached 100°F and it felt even hotter due to the humidity. A/C demand was at 100% and both new and old HVAC units struggle on 100°F days to keep a home cool. To know whether your AC is working the way it should there are several steps you can take. First take a look at the condenser located outside your unit. The condenser has a fan on top and a compressor inside. The fan should be running if your thermostat is calling for cooling. You can also see two pipes sticking out the side of the unit. If you touch the thicker pipe, it should be cool to the touch. On the inside of the house your blower fan should be running, and you can test this by putting your hand near the supply vent and feel if air is coming out. Another great way to know your AC is working is to set up a thermometer near one of the vents and leave it there for 15 minutes, make sure to write down the temperature that the thermometer reads after the 15 minutes is up. After 15 minutes take your thermometer and put it somewhere else in the house that is not near a vent and leave it there for 15 minutes and write the temperature it reads. You can then subtract the high temperature from the low temperature and if the difference is anywhere above 10°F then your AC is working.

## Office Contact Information

Office Hours: Monday-Friday, 8:00 a.m. – 5:00 p.m.

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