

Snow Removal Policy

Residents must clear snow from their walkways, both front and back, including paths to their garages.

Emergency Response

To ensure emergency response teams have safe access to your home, please keep driveways and walkways clear after every storm.

Package Deliveries

Additionally, package deliveries will not be made to homes with uncleared walkways, as this poses a safety risk for delivery personnel. Package holds are determined by the delivery company, so any concerns should be addressed with them directly.

Parking Bans

A parking ban is in effect when plowable snow is forecasted. To ensure roads are cleared for emergency services, residents must:

- Remove all vehicles from the street.
- Utilize garages first, then driveways, followed by overflow parking.

Security Forces will enforce **NO ON-STREET PARKING**, and violators may be towed at their own expense.



How to Know There's a Parking Ban

- Red light flashing at the community entrance.
- No street parking signs posted at the entry.
- Courtesy reminders sent via:
 - Email blasts
 - Text messages (opt-in through Rent Café)
 - Facebook updates
 - Rent Café App
 - Website alerts

Snow Removal Priority

Deployed Members

As a courtesy service, deployed families will receive snow removal assistance during winter months as a token of appreciation. However, this service is the 6th priority, and no specific timeline is guaranteed. If you require snow removal by a certain time, please make alternate arrangements.

To be added to the deployed snow removal list:

Email deployment orders to:

hanscomleasing@huntcompanies.com

Requirements:


- Deployment orders are required (no exceptions).
- Coast Guard families must provide an official memorandum for Cutter.
- Orders must be verified and filed at the Leasing Office at least one business day before snowfall for planning purposes.

Priority List

1. Streets
2. Sidewalks to schools
3. Other common sidewalks
4. Cul-de-sacs
5. Common garage areas (Flintlock Ridge: Ent, Offutt, Patterson)
6. Deployed families' residences
7. Overflow parking lots
8. Fire hydrants
9. Cluster mailboxes
10. Laundry Facility & Community Center

**For questions,
contact us:**

 781-745-1800

 hanscomfamilyhousing.com

 hanscom@huntcompanies.com



**Scan for Our
Community Map**