



## Hanscom Family Housing Information

101 Northbridge Road  
Hanscom AFB, MA 01731  
Leasing Office: (781) 861-5062  
Maintenance: (781) 861-1471  
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[www.hanscomfamilyhousing.com](http://www.hanscomfamilyhousing.com)  
[www.huntsafetyzone.com](http://www.huntsafetyzone.com)

### Hanscom Family Housing Team

Kelley Casey	Community Director
Meaghan Mannion	Community Manager
Kelly Horan	Leasing Specialist
Sarah White	Resident Services Specialist
John Koors	Resident Services Specialist
Tony Wyman	Bookkeeper

### Maintenance Team

John Tew	Maintenance Director
Marc Nogueira	Maintenance Supervisor

Phil Payne	Ryan Ignacio
Tony Belo	Brandon Casey
Thomas Blasko	Mirna Rodriguez
George Pang	Davi Cadahia
Ofelia Portillo	



For the most up-to-date happenings,  
"Like" us on Facebook!

[www.Facebook.com/HanscomFamilyHousing](http://www.Facebook.com/HanscomFamilyHousing)



## Community News

Wednesday 9 November join us at 1:30pm at the Community Center to make thank you cards to donate to homeless veterans residing at Bedford Greens to thank them for their service. Bedford Greens is the community we volunteered for our Hunt Helping Hands day in September.

Our CEL Fall Festival – Life at Hanscom Family Housing was an amazing turnout! Thank you to all of our vendors for helping to make this event a success.



Dunkin Donuts and Beetlejuice at the costume contest

## Hunt Update

### Annual Resident Satisfaction Survey

Participation in the annual CEL Resident Satisfaction Survey was robust this year. We will be receiving results shortly. We will dig into the data to determine the way ahead on issues that you're concerned about or would like to see enhanced.

Many of you thoughtfully filled out the comments section. If you asked to be contacted, you can expect to be contacted shortly.

Again, we appreciate your assistance. Thank you very much!



Thanks so much for participating in the annual Resident Satisfaction Survey process. We value your feedback and your comments. Be watching Facebook for the winner of the SIX MONTHS FREE RENT!

## Maintenance

### Kitchen Tips, Just in Time for Thanksgiving!

- Clean the space behind the fridge and vacuum coils. Clean interior surfaces with warm soapy water or a 50/50 mix of water and white vinegar.
- Wipe up oven spills with vinegar, soapy water or baking soda on a sponge.
- Oven racks or burner pans need some attention? Soak in dishwashing liquid and hot water. Keep kids away. If oven racks don't fit in the sink, line the tub with an old towel and soak as above. Ensure kids don't have access to that bathroom while there is water in the tub. Remove racks, drain water and use steel wool pads on the racks to take care of any remaining debris.
- Check your dishwasher for gunk in the drain or on the gaskets, wipe and remove. If an odor remains, place a bowl of white vinegar on the top rack and run the otherwise empty dishwasher through a full cycle.
- Splatters in the microwave? Fill a microwave safe container with water, microwave it until it boils, allow to cool a bit and wipe off the steam loosened gunk.
- Unplug toaster, pull out and wash crumb tray. Shake toaster upside down over sink to remove crumbs. Replace crumb tray when thoroughly dry.

# NOVEMBER

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1 Trivia Tuesday Trash Pickup	2	3	4	5
6	7	8 Trivia Tuesday Trash Pickup Pest Control	9 Craft Day Veteran's Cards	10	11 Veteran's Day Office Closed	12
13	14	15 Trivia Tuesday Trash Pickup	16	17 Safety Tip Thursday	18	19
20	21	22 Trivia Tuesday Trash Pickup Pest Control	23	24 Thanksgiving Office Closed	25 Office Closed	27
27	28	29 Trivia Tuesday Trash Pickup	30			

## Calendar Events

**Trivia Tuesday-** Be the 1st resident to answer the Facebook trivia correctly before 4 PM to win a prize.

**Safety Tip Thursday-** Post a Facebook comment with a November Season Safety tip that's found on our Safety Zone website and enter to win a Hanscom Family Housing prize. \*FB Contest, will be announced\*

**Office Closed-** Emergency maintenance:781.861.1471  
 Friday 11 November  
 Thursday 24 November  
 Friday 25 November

**Veteran's Thank You Cards Craft Day-** We will host an afternoon craft day for kids! 1:30-3:30pm Wednesday 9 November 2016 at the Community Center 1998 Patterson Road. We will be making Veteran's Day thank you Cards to donate to the residents of Bedford Greens.

*Bedford Greens is a permanent, supportive housing for homeless Veterans 55+ and those at imminent risk of homelessness located at the Bedford VA.*

